

New Features

The following X1 Series Controller software has been updated.

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| • X1 Series Controllers | Version 231 (12/21/23) |
| • Dealer Admin™ | Version 2.97.6 |
| • Virtual Keypad App™ (iOS and Android) | Version 6.46.0 |
| • VirtualKeypad.com™ | Version 2.45.13 |

Hardware Improvements

X1 Communication

Allows sites with both X1 Series Controllers and XR Series panels to operate cohesively. This will allow X1 systems to communicate with XR systems over the selected network as well as arm and disarm areas in an XR Series panel. For more information, refer to the [Panel to Panel Communication Helpfile](#).

Sending User Codes

X1 Series Controllers are now noticeably faster and more efficient when sending user codes through CSV import.

Software Improvements

Dealer Admin™


Change Connection Type

Allows users to easily change the connection type for their X1 in Dealer Admin. Select the X1 door you want to edit and click the drop-down menu next to **Connection Type**. Users can select **EASYconnect**, **Cell**, or **EASYconnect + Cell Backup** to connect to their X1.

Door Configuration Update

This update allows users to add additional doors to their X1 in Dealer Admin. Select the X1 door you want to add to and click **+ Add Door**. Enter a **Name** and configure the door information. The **Address** section will correspond to the rotary switches on the unit and cannot be changed in Dealer Admin.

Card Formats Bank

The card formats bank feature allows users to quickly add multiple card formats to their X1 site. In **Site Information**, click the  icon next to **Card Formats** and enter a **Name**. In **Type**, select an option from the drop-down menu to automatically populate the card format information.

Door Status

The door status feature allows users to quickly view the door status of their X1 in Dealer Admin. Above the name of each door, a status will display. There are three possible states for the X1, including:

- Green: Door is online
- Red: Door is offline
- Yellow: Door is online, but there is an issue with one of the connections and needs to be fixed

Recent Activity

The **Diagnostics** page has been updated to display the last 30 days of user management activity for the X1 site.

Replace X1

To replace an X1, go to the **Site Information** page and click **Select a Door**. Next to the serial number, click **Replace X1** and enter the replacement X1's **Serial Number**. Once the **Serial Number** has been added, the previous X1 information will be sent down to set up the replacement X1.

Diagnostics Improvements

Updates have been made to the **Diagnostics** page to help with troubleshooting. In **Diagnostics**, click **View Analytics**. This will show the network and cellular communication history for that site.

Site Information Improvements

The **Site Information** page has been updated to allow users to customize their site layout in Dealer Admin.

Virtual Keypad App™ and VirtualKeypad.com™

Search and Display Improvements

This update includes improvements displaying and searching **Doors, Groups, Rules, and Users**.

View User Events

On the **User Edit Page** in Virtual Keypad, the 5 most recent events for the selected user will display under **Recent Events**.

User Phone Number

Phone numbers can now be added to user profiles Virtual Keypad.

User Notes

The user notes feature allows technicians to add notes to the user in Virtual Keypad. After the notes have been saved, they are searchable for that user.

More Information

To learn more about manually or automatically updating your X1 Controller, see [Update an X1 Controller](#).