Entré Security & Access Management Software



TECHNICAL UPDATE | **SEPTEMBER 2024**

Version 9.6 (9/13/24) Technical Update

Entré Security & Access Management software has been updated to Version 9.6 (9/13/24).

Improvements

Forward Proxy

Entré has been updated to include a forward proxy server for cellular activations. To enable forward proxy in Entré, refer to the steps below:

- 1. Go to **System Configuration** and select **DMP Communication**.
- 2. Select the **Use Forward Proxy** checkbox.
- 3. In **SecureCom Cellular Activation Server Address**, enter your IP or DNS Address.

Password Obfuscation

This update processes Entré and database passphrases and obfuscates them. Backup your database and important files before upgrading to Version 9.6.

TLS Authentication

Entré has been updated to support TLS authentication and allow for TLS connection when sending anonymous SMTP mail.

Zone Programming

Previously, after switching a 24-Hour Zone to an Area-Based Zone, the zone type did not always save and zone programming options became unavailable. This update allows zone types to save properly and options to continue displaying when editing zone types.

Holiday Dates

Previously, when clearing existing holiday dates, some dates still remained in the system. This update correctly adds and removes holiday dates from the system.

Obtaining the New Software

Entré Security & Access Management software Version 9.6 is provided to dealers who have previously purchased an Entré license, who are current with their Entré support agreement, and who have an Entré Certified Technician.

To upgrade to Entré Version 9.6, please complete the <u>Pre-Upgrade Checklist (LT-1782)</u> before contacting the Software Support Team in DMP Technical Support at 888.436.7832.

Before upgrading, perform a backup of your SQL database using Microsoft SQL Server Management Studio. DMP recommends that you reindex and reorganize the SQL database after upgrading Entré. It is recommended to make this part of your standard database maintenance as described in the Server Maintenance section of the Entré Installation, Setup, and Server Maintenance Guide (LT-2494).

For more information, refer to the following resources:

- Entré Software
- Entré Help: Set Up a Cell-Only Panel