

## FEATURE UPDATE | OCTOBER 2024

### New Feature

Dealer Admin and Virtual Keypad have been updated to include the following feature:

- Alternate System Name

### Alternate System Name

This feature allows you to choose a personalized system name for the customer to view in Virtual Keypad, different from the original System Name in Dealer Admin. Users can also create an Alternate System Name in Virtual Keypad that other users can see anywhere the name is referenced, including in push notifications and emails. Systems can be searched using the alternate name.

#### *Dealer Admin*

To edit or add an Alternate System Name for a user, refer to the steps below:

1. Go to **Customers**.
2. Select a customer to open the **Customer Summary**.
3. In **Systems**, select a current system or add a new system.
4. In **Alternate System Name**, enter the custom name if the user has not already created one.
5. Select **Save**.

#### *Virtual Keypad App*

To set an Alternate System Name in the Virtual Keypad App, refer to the steps below:

1. View a System in Virtual Keypad.
2. Select **Settings**.
3. Tap a System Name. A modal will appear that is titled Rename System.
4. Set an Alternate System Name. This will be visible to other users.
5. Select **OK**.

#### *VirtualKeypad.com*

To set an Alternate System Name in the browser, refer to the steps below:

1. View a System in Virtual Keypad.
2. Select **Settings**.
3. Go to the **General** tab.
4. Select **Rename System**. A modal will appear that is titled **Rename System**.
5. Set an Alternate System Name. This will be visible to other users.
6. Select **Save**.

### More Information

To learn more, refer to the following documentation:

- [Dealer Admin Help: Add a System](#)
- [Virtual Keypad App Help: Settings](#)
- [VirtualKeypad.com Help: Settings](#)