DualSIM Activation Dealer Admin™



FEATURE UPDATE | FEBRUARY 2025

New Feature

Dealer Admin has been updated to include the following feature:

· DualSIM Activation

DualSIM Activation

DualSIM operation uses a single cellular communicator that connects to both Verizon and AT&T carriers, providing an additional backup communication method. DualSIM can be enabled in Dealer Admin when any of the upcoming cellular modules and communicators are used:

- 263LTE-2
- DualCom-2
- DualComNF-2
- DualComW-2
- PowerComF-2
- TMSentry

To enable DualSIM in Dealer Admin, complete the following steps:

- 1. In the menu, go to **Customers** and select the customer name.
- 2. In Systems, select the Add icon.
- 3. Enter the **System Name**.
- 4. Select the **System Type**.
- 5. In Connection Type, choose Cellular or EASYconnect + Cell Backup.
- 6. Select the checkbox next to Use DualSIM.
- 7. Enter the First SIM Number and Second SIM Number.
- 8. Select **Get Status** next to each SIM Number. If the module is inactive, select **Activate** next to each SIM number. Each **Phone Number** auto-populates after activating.
- 9. At the top of the page, select Save.

More Information

To learn more, refer to the following documentation:

• Dealer Admin Help: Add a System