

FEATURE UPDATE | FEBRUARY 2025

Version 242 Update

Updated Version 242 (1/8/25) firmware is now available for Com Series models.

Affected Products

- CellCom-2
- DualCom-2
- DualComNF-2
- DualComW-2
- PowerComF-2

DualSIM Models

Com Series Communicators now feature DualSIM models that can connect to both Verizon and AT&T cellular carriers, providing an additional backup communication method. You can choose to activate Verizon, AT&T, or both carriers on [Dealer Admin](#).

Once DualSIM is activated, carriers can also be switched to **ATT**, **VZW**, or **BOTH** in the panel's **DIAG** (Diagnostics) menu if remote connectivity is unavailable.

Signal Strength Test

Upon being powered on, the panel selects a primary carrier. Once the primary is established, the panel tests the signal strength of the primary every hour. During the test, if the primary's signal drops by 10db or more, the panel then tests the backup carrier. If the backup has a stronger signal, it becomes the new primary. Every five hours, the panel automatically tests the backup's signal strength to determine the stronger signal.

Obtaining the New Products

To order Com Series Dual SIM communicators, contact DMP Customer Service at 1-866-266-2826 or visit Buy.DMP.com