



DualSIM Communicators

Greater Reliability in
Cellular Communications

DualSIM functionality allows one communicator to transmit signals over Verizon and AT&T networks—a feature rapidly growing in demand. To meet this demand, DMP will offer DualSIM versions of the following products:



DualCom



CellCom



PowerCom



TMSentry™



263 cellular module
(for use with XR, XT and XF6)

DualSIM products improve the customer experience with increased reliability and fewer service calls. Dealers can choose to activate one provider, or both, eliminating the customary service call needed to change carriers. When both carriers are activated, an improved communication process with additional benefits is enabled:

- The control panel chooses a primary cell carrier based on signal strength.
- Every hour, the panel will check the signal of the primary carrier.
- If the signal strength indicates risk of losing connection, the system checks the secondary carrier's signal, automatically switching over if its signal is better.
- During alarm transmission, if a signal fails with one carrier, the system will switch to the other carrier to deliver the message to the monitoring center.

TRIPLE REDUNDANCY

If the network communication path is disrupted, Adaptive Technology seamlessly switches to the panel's cellular path, ensuring constant supervision at the same check-in rate. DualSIM adds a third layer by having another cellular option.

CELLULAR YOU CAN DEPEND ON

While other DualSIM products on the market check the cellular signal strength once a day, the DMP solution checks every hour — 24 times as often as competitors — ensuring reliable and uninterrupted communications to the monitoring center when it matters most.

