

### Version 9.7.3 (4/10/25) Update

Entré Security & Access Management software has been updated to Version 9.7.3 (4/10/25).

## Features

#### *TMSentry Panels*

Disabled users are now properly removed from TMSentry panels. Users are also cleared from the panel when a TMSentry is added to Entré.

#### *LDAP Filter*

Changing the LDAP filter can now be authenticated by two users.

#### *Additional Operator Profiles*

The operator profile configuration, **Require Authorization to Edit LDAP Filters**, has been added to limit access to LDAP settings. Operators with this profile can see and edit the LDAP configuration window only if another operator provides the 6-digit authorization code.

## Improvements

#### *Filter Inactive Personnel*

When running an LDAP Import, inactive personnel are now filtered out to prevent differing counts between the pseudo import and real import.

#### *Retry Loop*

When zero user entries are received after fetching users from Active Directory, Entré now initiates a retry loop.

## Obtaining the New Software

Entré Security & Access Management software Version 9.7.3 is provided to dealers who have previously purchased an Entré license, who are current with their Entré support agreement, and who have an Entré Certified Technician.

To upgrade to Entré Version 9.7.3, please complete the [Pre-Upgrade Checklist \(LT-1782\)](#) before contacting the Software Support Team in DMP Technical Support at 888.436.7832.

Before upgrading, perform a backup of your SQL database using Microsoft SQL Server Management Studio. DMP recommends that you reindex and reorganize the SQL database after upgrading Entré. It is recommended to make this part of your standard database maintenance as described in the Server Maintenance section of the [Entré Installation, Setup, and Server Maintenance Guide \(LT-2494\)](#).

For more information about Entré, visit the [Entré Software](#) page.