

### Version 9.8 (7/1/25) Update

Entré Security & Access Management software has been updated to Version 9.8 (7/1/25).

## New Features

### Panel Device Type

Entré has been updated to support XR Series Version 231 (1/25/24) firmware. In **Device Setup**, you can now select **Panel** as a device type to enable XR to XR communication. For more information about XR to XR communication, refer to [TU-1390](#).

### Camera Device Type

Entré has been updated to support XR Series Version 241 (6/24/24) firmware. In **Device Setup**, you can now select **Camera** as a device type to add a camera as a device. For more information about Camera device types, refer to [TU-1422](#).

### Key Fob Serial Numbers

You can now create an additional key fob using a duplicate serial number to assign a user a new badge.

### Time Change

Entré has been updated to support XR Series Version 252 (3/6/25) and TMSentry Version 252 (3/10/25) firmware. XR150/XR550 and TMSentry panels can now be programmed to receive time updates from SecureCom Wireless®, rather than the monitoring center. To change how the panel receives updates, in **System Options**, locate the drop-down labeled **Update Time With**, and select from one of the following options:

- No Time Change
- Receiver (Default option)
- SecureCom

For more information about Time Change, refer to [TU-1462](#) and [TU-1467](#).

### DualSIM Activation

Entré has been updated to support XR Series Version 243 (1/20/25) firmware. This update allows for the activation of the 263LTE-2 Cellular Communicator, which connects to both Verizon and AT&T cellular carriers, providing an additional backup communication method. For more information about DualSim, refer to [TU-1421](#).

### Zone Location

Entré has been updated to support XR Series Version 252 (3/6/25) and TMSentry Version 252 (3/10/25) firmware. This update allows you to assign zones an optional secondary name to give further clarification on the location of a zone. For more information, refer to [TU-1462](#) and [TU-1467](#).

# Improvements

## PDF Reports

Previously, when creating a report as a PDF, not all columns were visible. Now, all columns correctly display.

## Output Groups

Previously, Output Groups assigned to System Outputs would force the panel offline. This update resolves this issue and now Output Groups can be sent to the panel as intended.

## Event Processing

This update allows for Events to be processed after the panel's last known status has been set, but before addressing panels with an unknown status.

## License Management

Previously, you could not open multiple tabs at once in Entré without having multiple licenses, even when opened by the same user. Now, multiple tabs can be opened by one user, which will count as a single license consumption.

## Edit Key Fob Programming

Previously, to update key fob programming, you were required to delete, then re-add the key fob. Now, you can edit and save key fob programming.

## Obtaining the New Software

Entré Security & Access Management software Version 9.8 is provided to dealers who have previously purchased an Entré license, who are current with their Entré support agreement, and who have an Entré Certified Technician.

To upgrade to Entré Version 9.8, please complete the [Pre-Upgrade Checklist \(LT-1782\)](#) before contacting the Software Support Team in DMP Technical Support at 888.436.7832.

Before upgrading, perform a backup of your SQL database using Microsoft SQL Server Management Studio. DMP recommends that you reindex and reorganize the SQL database after upgrading Entré. It is recommended to make this part of your standard database maintenance as described in the Server Maintenance section of the [Entré Installation, Setup, and Server Maintenance Guide \(LT-2494\)](#).

For more information about Entré, visit the [Entré Software](#) page.