Entré Security & Access Management Software



TECHNICAL UPDATE | SEPTEMBER 2025

Version 9.8.2 (9/4/25) Update

Entré Security & Access Management software has been updated to Version 9.8.2 (9/4/25).

734 Options

You can now remotely manage new 734 Access Control Module configurations. To configure **734 Options** in Entré, complete the following steps:

- 1. Go to the **Edit Device** window.
- 2. In **734 Options**, go to the **Reader Protocol** drop-down menu and select **OSDP** or **Weigand**.
- 3. If you select OSDP, you can enter a custom OSDP Passphrase for the reader.

OSDP Options

You can now remotely manage new OSDP configurations. **OSDP Options** is only available if the 734 is configured for OSDP. To configure **OSDP Options** in Entré, complete the following steps:

- 1. Go to the **Edit Device** window.
- 2. Go to **OSDP Details** to view the reader information.
- 3. Go to **Technologies Enabled** to view which technologies are enabled and disabled for the reader.
- 4. In OSDP Options, enable or disable Prox or Buzzer options.
- 5. Select **Send Configuration File** to open the proper configuration file to send to the panel and readers.
- 6. Select **Factory Reset** to send the DMP Factory Default configuration file to the reader, which automatically resets the reader to its factory settings.

User Code Decryption

Previously, user codes were automatically encrypted. This update disables the default user code encryption setting so you can choose to encrypt user codes or leave them unencrypted.

Obtaining the New Software

Entré Security & Access Management software Version 9.8.2 is provided to dealers who have previously purchased an Entré license, who are current with their Entré support agreement, and who have an Entré Certified Technician.

To upgrade to Entré Version 9.8.2, please complete the <u>Pre-Upgrade Checklist (LT-1782)</u> before contacting the Software Support Team in DMP Technical Support at 888.436.7832.

Before upgrading, perform a backup of your SQL database using Microsoft SQL Server Management Studio. DMP recommends that you reindex and reorganize the SQL database after upgrading Entré. It is recommended to make this part of your standard database maintenance as described in the Server Maintenance section of the Entré Installation, Setup, and Server Maintenance Guide (LT-2494).

For more information about Entré, visit the Entré Software page.