

## FEATURE UPDATE | AUGUST 2025

### UI Improvements

Previously, systems with certain camera types displayed the UI in Figure 1. Now, the Verification URL leads monitoring center operators to the UI shown in Figure 2.

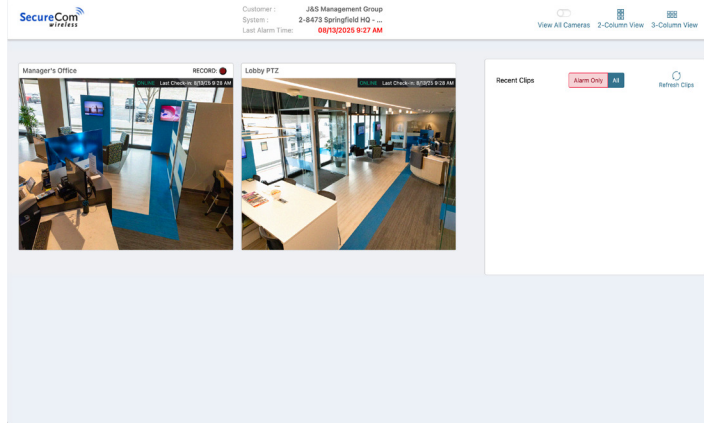


Figure 1: Original UI

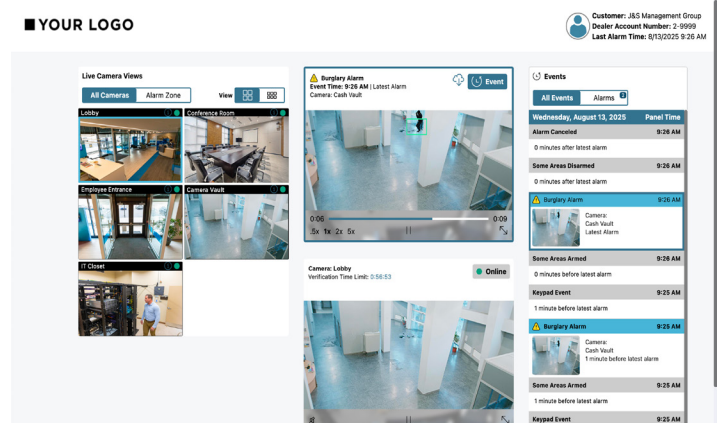


Figure 2: Updated UI

### Video Verification Activation

Systems with both V-4000, V-5000, and V-6000 Series cameras and XV Gateway cameras can now activate Video Verification in Dealer Admin.

#### Step 1: Configure Dealer Settings

To configure global Video Verification settings, complete the following steps.

1. In the sidebar, go to **Settings > Dealer** and open the **Monitoring Center Video Verification** tab.
2. Select **Allow Monitoring Center Video Verification**.
3. Enter a number for the **Time Window**.
  - The **Time Window** is the amount of time the monitoring center operator has to view the Video Verification page. After the Time Window has ended, they will no longer be able to view the Verification page. The default is **30** minutes.
4. In **Video URL Auth Type**, select either **Require personnel login** or **Use Secure ID**.
  - **Use Secure ID** allows the operator to access video with a URL and does not require them to log in.
  - **Require personnel login** requires the monitoring center operator to log in using a Dealer Admin Personnel login.
5. If necessary, enter a name for the authorization type.
6. Select **Save**.

## ***Step 2: Configure System Settings***

To configure Video Verification for a system, complete the following steps.

1. Go to **Customers**.
2. Select the system name.
3. At the top of **System Information**, select **Edit**.
4. In **Video**, select the types of cameras or NVRs that you want to enable on the system.
5. Select **Monitoring Center Video Verification**. A **Verification URL** will appear.
6. Copy the **Verification URL** and relay it to the monitoring center. They will use this URL to access the Video Verification page associated with your system.
7. Select **Save**.

## **More Information**

To learn more about how to configure Monitoring Center Video Verification in Dealer Admin and the features available in the Video Verification page, see the following:

- [Dealer Admin Help: Configure Monitoring Center Video Verification](#)
- [Monitoring Center Video Verification Application Note \(LT-3041\)](#)