

FEATURE UPDATE | SEPTEMBER 2025

Version 254 Update

Updated Version 254 (9/19/25) firmware is now available for Com Series Communicators.

Serial Number in Serial 3 Messages

This update allows you to enable Serial 3 messages to include the communicator's serial number. If enabled, the communicator family and corresponding serial number appear at the end of each Serial 3 message, allowing the monitoring center to identify the correct system if two communicators unintentionally use the same account numbers.

This update requires one of the following:

- SCS-VR Virtual Receiver
- SCS-1R Network Enabled Receiver with the [SCS-150 Main Processor Card at firmware Version 108 \(9/23/25\)](#).

To enable Serial 3 messages to include the communicator's serial number, complete the following steps:

1. At the keypad, enter **6653** (PROG) and select **CMD** to enter the programming menu.
2. At **SYSTEM REPORTS**, go to **SYSTEM INFORMATION**.
3. Select **YES** to enable Serial 3 messages to include the panel serial number. The default option is set to **NO**.
4. Go to **STOP** to save programming.

To program Serial 3 messages to include the communicator serial number on Dealer Admin, refer to [TU-1484](#).

Holdup Zone Type

A new zone type called **Holdup** has been added to **Zone Information**. Holdup zones operate as silent panics and do not trigger bell actions, or audible or visual alerts on the keypad.

To program a zone type as Holdup at the keypad, complete the following steps:

1. At the keypad, enter **6653** (PROG) and press **CMD** to enter the **Programmer** menu.
2. At **ZONE INFORMATION**, go to **ZONE TYPE**.
3. Press **CMD** to view additional zone types until you see **HU** (Holdup) as an option.
4. Select **HU** (Holdup) as the zone type, then press **CMD**.
5. Configure additional Zone Information options as needed.
6. Go to **STOP** to save programming.

To program a zone type as Holdup in Dealer Admin, refer to [TU-1484](#).

Z-Wave Improvements

Previously the 738Z+ Z-Wave Plus Interface Module would remain in an action for longer than desired. This update allows the 738Z+ to return to its default state for quicker adding, editing, and deleting of Z-Wave devices and actions.

Obtaining the New Firmware

Com Series firmware updates are available, free of charge, on Dealer Admin (dealer.securecomwireless.com) or for download from DMP's [Product Firmware Downloads](#).