

FEATURE UPDATE | DECEMBER 2020

Version 2.29.4 Update

Effective December 22nd, 2020, VirtualKeypad.com is updated to version 2.29.4. The following features are available:

Admin Profiles

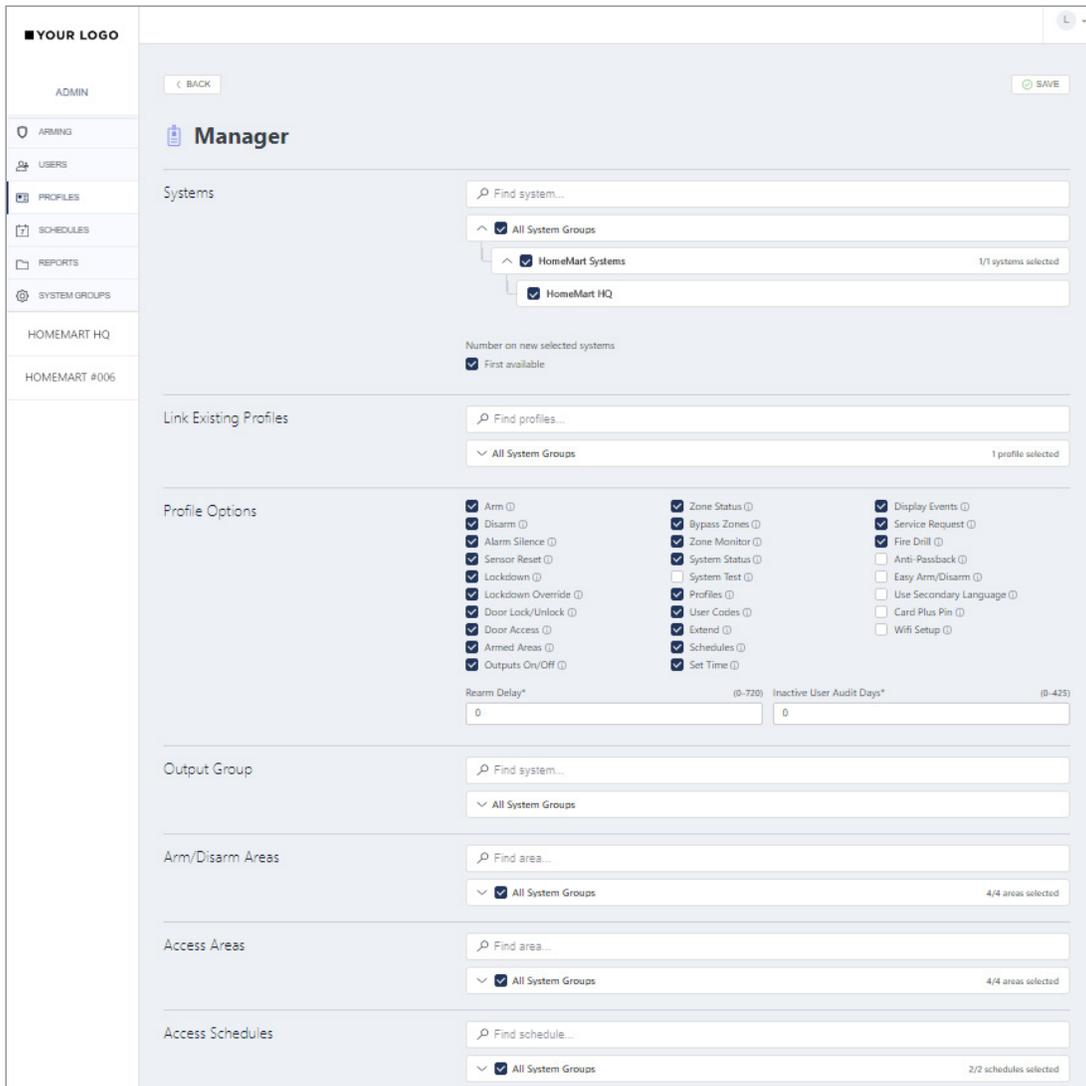
In **Admin**, Virtual Keypad now allows you to manage profiles and users across multiple systems. Admin Profiles can be assigned to multiple users in **Admin**. Assigning an Admin Profile to a user automatically sends that user to all the systems that belong to that Admin Profile.

To allow users to access, edit, and delete Admin Profiles, ensure each App User has **Admin Profiles** selected in Dealer Admin.

To simplify the creation of Admin Profiles, you can arrange systems into groups from Virtual Keypad before starting.

For more information, refer to the following help articles:

- Dealer Admin: [App Users](#)
- VirtualKeypad.com: [Create System Groups](#)
- VirtualKeypad.com: [Create Admin Profiles](#)



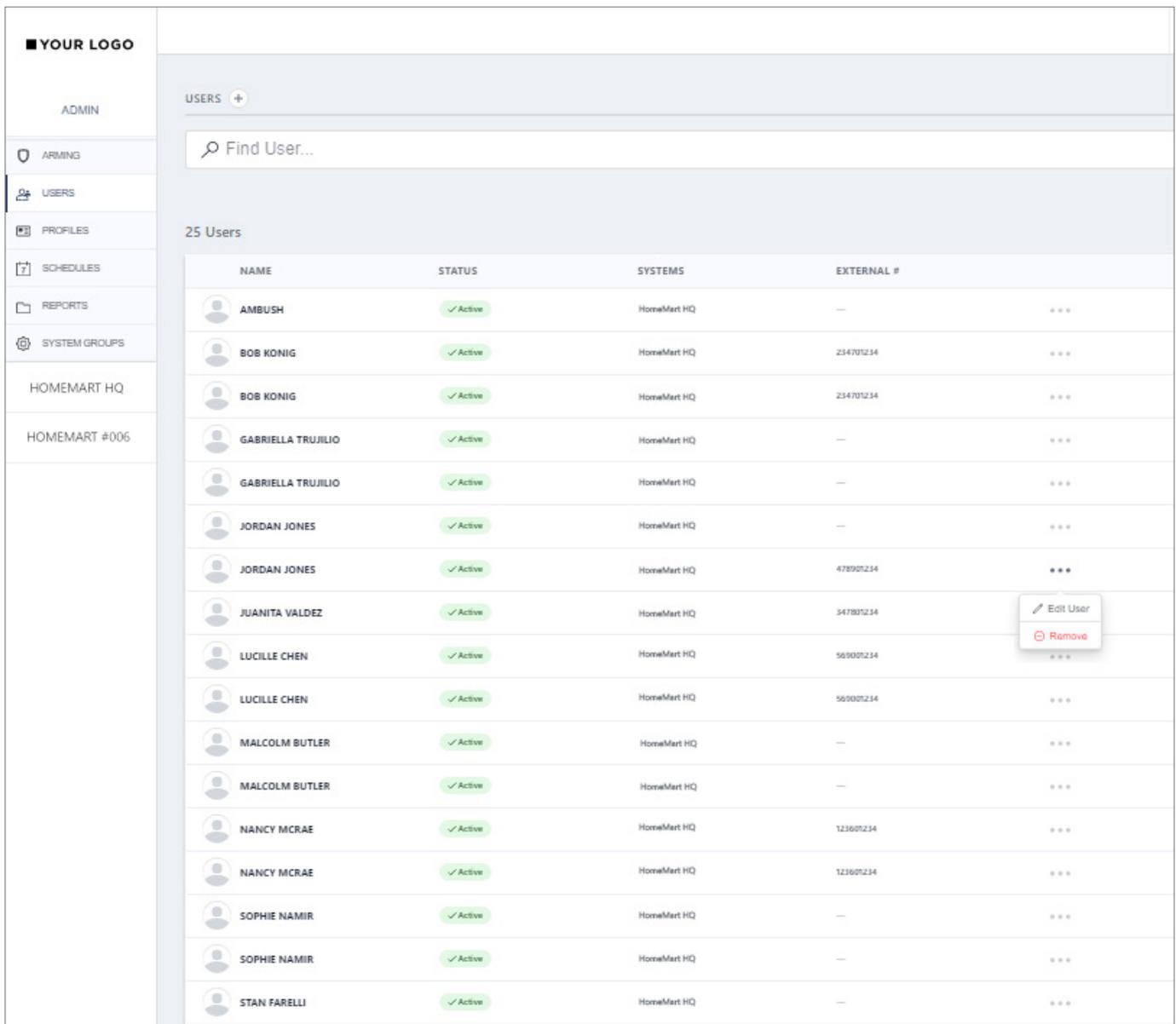
The screenshot displays the 'Manager' page in the Virtual Keypad Admin interface. The page is divided into several sections for configuring an Admin Profile:

- Systems:** A search bar 'Find system...' is followed by a dropdown menu showing 'All System Groups' and 'HomeMart Systems' (with '1/1 systems selected'). Under 'HomeMart Systems', 'HomeMart HQ' is selected.
- Link Existing Profiles:** A search bar 'Find profiles...' is followed by a dropdown menu showing 'All System Groups' (with '1 profile selected').
- Profile Options:** A grid of checkboxes for various system features:
 - Arm (checked), Disarm (checked), Alarm Silence (checked), Sensor Reset (checked), Lockdown (checked), Lockdown Override (checked), Door Lock/Unlock (checked), Door Access (checked), Armed Areas (checked), Outputs On/Off (checked).
 - Zone Status (checked), Bypass Zones (checked), Zone Monitor (checked), System Status (unchecked), System Test (unchecked), Profiles (checked), User Codes (checked), Extend (checked), Schedules (checked), Set Time (checked).
 - Display Events (checked), Service Request (checked), Fire Drill (checked), Anti-Passback (unchecked), Easy Arm/Disarm (checked), Use Secondary Language (unchecked), Card Plus Pin (unchecked), Wifi Setup (unchecked).
- Rearm Delay*:** Input field with value '0' and range '(0-720)'.
- Inactive User Audit Days*:** Input field with value '0' and range '(0-425)'.
- Output Group:** Search bar 'Find system...' and dropdown 'All System Groups'.
- Arm/Disarm Areas:** Search bar 'Find area...' and dropdown 'All System Groups' (with '4/4 areas selected').
- Access Areas:** Search bar 'Find area...' and dropdown 'All System Groups' (with '4/4 areas selected').
- Access Schedules:** Search bar 'Find schedule...' and dropdown 'All System Groups' (with '2/2 schedules selected').

The interface includes a sidebar on the left with navigation options: ADMIN, ARMING, USERS, PROFILES (selected), SCHEDULES, REPORTS, and SYSTEM GROUPS. The top right corner shows a 'SAVE' button and a user profile icon.

User Improvements

Improvements have been made that merge Admin App Users and Users into one interface on the Admin Users page. Depending on your permissions, you can now quickly find any user and view all the systems they're in. You can also add an email, phone number, and note for each user.



The screenshot displays the Admin Users interface. On the left is a sidebar menu with options: ADMIN, ARMING, USERS, PROFILES, SCHEDULES, REPORTS, SYSTEM GROUPS, HOMEMART HQ, and HOMEMART #006. The main content area shows a 'USERS +' header, a search bar labeled 'Find User...', and a table of 25 users. The table has columns for NAME, STATUS, SYSTEMS, and EXTERNAL #. A context menu is open over the user 'JUANITA VALDEZ', showing 'Edit User' and 'Remove' options.

NAME	STATUS	SYSTEMS	EXTERNAL #
AMBUSH	✓ Active	HomeMart HQ	—
BOB KONIG	✓ Active	HomeMart HQ	234701214
BOB KONIG	✓ Active	HomeMart HQ	234701214
GABRIELLA TRUJILIO	✓ Active	HomeMart HQ	—
GABRIELLA TRUJILIO	✓ Active	HomeMart HQ	—
JORDAN JONES	✓ Active	HomeMart HQ	—
JORDAN JONES	✓ Active	HomeMart HQ	478901214
JUANITA VALDEZ	✓ Active	HomeMart HQ	347801214
LUCILLE CHEN	✓ Active	HomeMart HQ	569001214
LUCILLE CHEN	✓ Active	HomeMart HQ	569001214
MALCOLM BUTLER	✓ Active	HomeMart HQ	—
MALCOLM BUTLER	✓ Active	HomeMart HQ	—
NANCY MCRAE	✓ Active	HomeMart HQ	123601214
NANCY MCRAE	✓ Active	HomeMart HQ	123601214
SOPHIE NAMIR	✓ Active	HomeMart HQ	—
SOPHIE NAMIR	✓ Active	HomeMart HQ	—
STAN FARELLI	✓ Active	HomeMart HQ	—

Requirements

- Admin Profiles require panels with firmware Version 191 and higher.
- These features require that **Store User Codes** is turned on in Dealer Admin for each applicable system. No additional configuration is required.

To enable **Store User Codes** for a system, complete the following steps:

1. Log in to [Dealer Admin](#).
2. Find the customer and select the relevant account number.
3. The **System Information** page opens. Press **Edit**.
4. Turn on **Store User Codes**.
5. Press **Save**.