

FEATURE UPDATE | JULY 2020

Updated Supporting Products

Effective July 7th, 2020, the following products are updated:

Product	Version
Dealer Admin™	2.47.0
Tech APP™	2.9.0
Virtual Keypad™ for Android	6.30.0
Virtual Keypad™ for iOS	6.30.0
VirtualKeypad.com	2.26.0

Feature

Card Plus Pin


Card Plus Pin is an access control feature that requires a card read and PIN entry for arming, disarming, and access for all areas that have Card Plus Pin enabled. You can now add PINs to users in Dealer Admin, Tech APP, and Virtual Keypad.

Note: Before a PIN can be assigned to a user, Card Plus Pin must be enabled in their profile.

Dealer Admin

1. Go to **User Codes**.
2. In the row of the user that you want to edit, select the Settings icon.
3. In **Select Profiles for this User**, select the profile with Card Plus Pin enabled.
4. In **Pin**, enter a PIN for the user.
5. Press **Send**.

User Codes - Edit

 User Code

Active ☒

User Name

MALCOLM BUTLER

User Number

35

Credential Type

☒ Code ☐ Card

User Code

12345

Pin

54321

Tech APP

1. Go to **Customer Summary > Systems**.
2. Select the system that you want to program.
3. Tap **User Codes**.
4. Select the user that you want to edit.
5. In **Select Profiles**, select the profile with Card Plus Pin enabled.
6. In **Pin**, enter a PIN for the user.
7. Tap **Send**.

VirtualKeypad.com

1. Go to **Users**.
2. Select the user that you want to edit.
3. In **Profiles**, select **Add Profile** and choose the profile with Card Plus Pin enabled.
4. In **Pin**, enter a PIN for the user.
5. Press **Save**.

The screenshot shows the 'User Settings' screen for a user named Malcolm Butler. At the top, there's a close button (X) and a 'SAVE' button. Below the user's name, there are two input fields: 'FIRST NAME*' with the value 'Malcolm' and 'LAST NAME' with the value 'Butler'. Under the 'Profiles*' section, there are two buttons: 'X PIN PROFILE' and '+ ADD PROFILE'. The 'User Codes & Credentials' section is expanded, showing a 'Temporary' checkbox (unchecked), a 'Type*' dropdown menu set to 'Code', a 'Use first available number' checkbox (checked), a 'Code*' input field with the value '12345', and a 'PIN*' input field with the value '54321'. Below these fields are two buttons: 'INACTIVE' and 'ACTIVE'. A 'Remove' link is at the bottom left of this section. At the bottom, there's a 'Virtual Keypad App Access' section with an input field containing the email 'malcolmbutler@example.com'.

Virtual Keypad App

1. Tap the menu icon, then tap **Users**.
2. Select the user that you want to edit.
3. Tap **Profile**, choose the profile with Card Plus Pin enabled, then go back to **User Settings**.
4. Select the user code that you want to add the PIN to, then enter a PIN for the user.
5. Tap **Save**.

Obtaining the New Software

Virtual Keypad app and Tech APP updates are available for download, free of charge, from the Google Play™ store and the App Store®.