

## TECHNICAL UPDATE | DECEMBER 2018

### **Version 8.1.2 (12/31/18) Update**

Effective December 31, 2018, all Entré Security & Access Management software will be manufactured with updated Version 8.1.2 (12/31/18) software.

### **Feature**

#### **Communication Improvements**

On Entré Version 8.1.2 (12/31/18), an issue was resolved with retrieving the panel configuration. When users retrieved panel configuration, audit records were created for the hardware changes. The hardware changes were then processed with an error. If the code failed to handle the error, the Process Changes Queue could stop working at a customer site. This issue has now been resolved.

A separate issue was resolved with receiving excessive messages at the receiver. When users performed group edits, a Remote Programming Complete (s83) message was generated for every change, causing excessive messages at the receiver. This issue has now been resolved.

### **Obtaining the New Software**

Entré Security & Access Management software Version 8.1.2 (12/31/18) is provided to dealers who have previously purchased an Entré license, are current with their Entré support agreement, and who have an Entré Certified Technician.

To upgrade to Entré Version 8.1.2 (12/31/18), please complete the [Pre-Upgrade Checklist \(LT-1782\)](#) before contacting the Software Support Team in DMP Technical Support at 888.436.7832.

Additional Entré information and documentation can be found at [DMP.com/Entre](http://DMP.com/Entre).