# Dealer Admin<sup>™</sup> Site April 2018

# Version 2.4 Update

Effective April 5, 2018, the Dealer Admin site (DMPDealerAdmin.com) is updated to Version 2.4. The following features are available.

## **Features**

#### Weather on the Customer Systems Map

With Dealer Admin Version 2.4, you now have the option to display weather activity on the Customer Systems Map. To use this feature, click the icon on the map shown in Figure 1 and select the type of weather to display. See Figure 1.



Figure 1: Weather on the Customer Systems Map

#### System and User Auditing

You can now view all user actions made to systems using Dealer Admin, the Tech APP<sup>™</sup>, VirtualKeypad.com, and the Virtual Keypad App. This new feature allows you to keep detailed records of changes made to systems.

To view system auditing information, access a system in Dealer Admin and navigate to the Customer Dashboard, and then select an **Account** number from the **Customer Systems List**. Each entry displays the **Date** and **Time** of the action, the **Name** and **E-mail** of the user who made the change, and the type of **Action** made. See Figure 2.

To view personnel auditing information, click **Personnel** in the navigation menu and then click **Personnel List**. Select a user and scroll down to Activity to view a list of every action that user has made to any system. Each entry displays the **Date** and **Time** of the action, the **Customer** and **System** name to which that action was applied to, and the type of **Action** made. See Figure 3.



Expanded Video (4 additional cameras)  Video Verification Sensor Activity Sensor Activity Back Edit  Export Show/Hide Columns Date/Time Name  Email Activity	Dealer Admir Search Customer Dashboard
Video Verification	Search Customer Dashboard
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Export Show/Hide Columns Search: Search: Date/Time Anne & Email & Action	System Information
Date/Time Aname 💠 Email 💠 Action 💠	System Analytics
	System Reports
Wed 4/4/2018, 12:53:42 PM Sarah Smith sarahsmith@example.com Updated Control System: ABC Security	Remote Update
Wed 4/4/2018, 12:54:02 PM Sarah Smith sarahsmith@example.com Updated Control System: ABC Security	Full Programming
Wed 4/4/2018, 12:58:18 PM         Sarah Smith         sarahsmith@example.com         Updated Control System: ABC Security	Automation
Wed 4/4/2018, 12:59:13 PM         Sarah Smith         sarahsmith@example.com         Updated Control System: ABC Security	XT Schedules
Showing 1 to 4 of 4 entries Previous 1 Next 10 • records per page	
	User Codes Print Programming

Figure 2: System Auditing

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Activity						Dealer Adm	nin
Export Show/Hide Columns Date/Time	▲ Customer	System	Search:		ر 2	Search Customer Dashboard	~
Wed 4/4/2018, 11:14:03 AM	ABC Security	XT50	Updated Personnel: Sarah Smith - sarahsmi	ith@example.com		Add Customer	
Wed 4/4/2018, 11:15:07 AM	ABC Security	XTL+	Updated Control System: ABC Security		e		
Wed 4/4/2018, 11:33:44 AM	ABC Security	XTL+	Created Upload Image		P	Tools	~
Wed 4/4/2018, 11:33:51 AM	ABC Security	XR550	Created Upload Image		ැබු	Settings	$\sim$
Wed 4/4/2018, 11:34:09 AM	ABC Security	XT50	Created Upload Image				
Wed 4/4/2018, 11:37:48 AM	ABC Security	XR150	Created Upload Image		$\oplus$	Personnel	$\sim$
Wed 4/4/2018, 11:37:54 AM	ABC Security	XTL+	Updated Personnel: ABC Security			Personnel List	
Wed 4/4/2018, 12:51:30 PM	ABC Security	XT50	Updated Control System: ABC Security			Technician Roles	
Wed 4/4/2018, 12:51:43 PM	ABC Security	XTL+	Updated Control System: ABC Security		(ma)		
Wed 4/4/2018, 12:51:56 PM	ABC Security	XT50	Updated Control System: ABC Security			News Items	
Showing 1 to 10 of 16 entries			Previous 1 2 Next	10 v records per page	్	Help	
Save Cancel							

**Figure 3: User Auditing** 

## **Reporting and Analytics**

You can now generate analytic reports on information stored in Dealer Admin, providing you a way to utilize valuable information for purposes of your choosing. In **Tools** under **Dealer Reports**, there are four different chart options that display a variety of information. See Figure 4.

- The **Customers** chart displays all new customers added in Dealer Admin.
- The **Systems** chart displays all new systems added in Dealer Admin.
- The **App Users** chart displays the percentage of customers that have logged into Virtual Keypad.
- The **Troubles** chart displays a list of systems in which trouble events have occurred.



You can also run **Quick Reports** for **App Users**, **Customers**, **Systems**, and **Cellular** as well as running audit reports on all activity. See Figure 4.

- The All App Users report lists all Virtual Keypad users.
- The Low Cell Signal report lists any cell units in which their last daily test was 90 (what) or higher.
- The **Systems Without App Use in the Last 30 Days** report lists all systems without Virtual Keypad use in the last thirty days.
- The **Custom Reports** option allows you to select specific options for reports to be generated in relation to **New Panels**, **Virtual Keypad Services**, and **Troubles**.

■ YOUR LOGO					(	sarahsmith@o	example.com Administrator
Dealer Reports					0	Dealer A	dmin
Quick Reports		Customers Syste 14 99	ms App Users Trouble 6 15 3	s	Q	Search	~
App Users	Customers		Last 3 Months	$\sim$ Line $\sim$	2	Customer Dashbo	bard
All App Users	All Customers & Systems	New Customers adde	rs			Add Customer	
🖹 Audit	Systems	4	per month, over the tase o months		ß	Tools	~
<ul> <li>App Users</li> <li>Personnel</li> <li>System</li> <li>All Activity</li> </ul>	• No App Use Last 30 Days• Systems Added Today• All Cameras• Cameras Not Online• Cameras Online	3				Remote Update Da XT/XTLplus Special Orders Dashboard	shboard Update
ull Cellular		1				Dealer Reports	
Low Cell Signal		0	2/18 3/18	4/18	ŝ	Settings	$\sim$
					۲	Personnel	$\sim$
Custom Reports						News Items	
					2	Help	
Report	New Panels	Start Date		7			
System Type	XR550 •	Connection Type	Cellular	•			
				Run Report			

**Figure 4: Generating Analytic Reports** 

