TECHNICAL UPDATE

SCS-VR Virtual Receiver Software

May 2017

Software Update

SCS-VR is now upgraded to Version 1.4.0 (3/31/17) and contains the following updates.

Message Communication Improvement

S17 (Panel Response Restored) messages are now consistently generated when a panel checks in. Previously, the S17 message might not have been generated in the message log or sent to automation if the panel checked in at the exact same time as SCS-VR generated the S16 (Panel Not Responding) message.

Check-In Message Classification

In SCS-VR Version 1.4.0 (12/14/15), there were times when non-check-in messages were classified as check-in messages. This only occurred when a message was used to trigger a panel trap. The message would show in the SCS-VR message log as unacknowledged and would have to be manually acknowledged. In SCS-VR Version 1.4.0 (3/31/17), this has been resolved.



Obtaining the New Software

Contact the Software Support Team in DMP Tech Support at 1-888-4DMPTEC for information on upgrading to SCS-VR Version 1.4.0 (3/31/17).

