TECHNICAL UPDATE

7800 and 9800 Series Graphic Touchscreen Keypads

August 2016

Version 109 Firmware Update

7800 Series keypads will begin being manufactured with Version 109 on 9/6/16, and all existing stock will be updated to Version 109 by 10/21/16.

9800 Series keypads will be manufactured and shipped with updated Version 109 (8/9/16) firmware starting on 8/11/2016.

Improvements

Enter Code to Cancel

Version 109 has improved the Enter Code to Cancel button when an exit delay is being displayed on the keypad. Now, when the Enter Code button is pressed, it takes users directly to the Enter Code screen.

Easy Exit

The Easy Exit feature has been improved with Version 109. When using Instant Arm on a Home/Away system, the countdown screen displays as soon as the Easy Exit button is pressed.

Multiple Improvements

Version 109 includes multiple stability and performance improvements for all 7800 and 9800 Series keypads. It also includes wireless speed enhancements for 9800 Series keypads paired with XT50 or XTLplus Series panels with Version 125 (August, 2016) or higher.

Obtaining the New Firmware

For keypads with Version 107 (4/20/15) or higher software, use the Micro SD card slot to load firmware updates. To find instructions for this process, refer to TU-0842.

For keypads with Versions 106 (10/8/14) or earlier, log in to the Customer Return Center website at dmp.com/returncenter.

