TECHNICAL UPDATE

9862 Wireless Graphic Keypads

December 2014

Version 106 Software Update

Effective December 5, 2014, all 9862 Wireless Graphic Keypads are being manufactured with Version 106 (12/4/14) software. Version 106 (12/4/14) will begin shipping as current inventory of 9800 Series keypads are depleted which is expected to occur at the end of December.

Updated Operation

Micro SD Card

Occasionally, when a Micro SD Card was inserted into the 9862 Wireless Graphic Keypad, the customized Dealer Logo file would not load and the keypad would display "BAD FORMAT".

Work Around:

If the customized Dealer Logo file does not load when the Micro SD Card is inserted the first time, repeat the process until the file loads properly.

Note: If the dealer logo file has already been loaded, the keypad does not need to be updated.

