

XT30 and XT50 Cellular Series

August 2009

Hardware Update

Since June 2009, all XT Series cellular panels included a 3½" rubber duck antenna. This antenna increases cellular signal strength to improve communication with cellular towers.

Some dealers have reported when using the rubber duck antenna, certain sirens make a chirping sound during cellular communication and in some cases zone 10 would trip. By placing a 1¼" brass washer over the antenna connector on top of the panel both issues are corrected.

As of August 24, 2009, the XT Series cellular panels will now include the 1¼" brass washer to be used during the installation of the cellular antenna.

This issue does not exist on XT Series panels that do not contain a built-in cellular modem, or XT Series panels that use the plug-in 263G Cellular Module. Also, any XT Series panels prior to June 2009 that use the magnet mount antenna with a 10 ft. cable do not have this issue and the magnet mount antenna can remain in the installation.

If additional washers are needed for any existing installations they are available from DMP free of charge. Please contact DMP customer service at 1-800-641-4282 and request part number FP-0142.

