

1142 2-Button Hold Up Wireless Transmitter July 2008

Version 103 Update

Effective July 2008 all 1142 and 1142BC Transmitters are being manufactured as Version 103 (7/1/08) software. This new version will begin shipping immediately. This version is an update from the Version 102 (3/25/08) firmware previously shipped and contains updated operation.

Updated Operation

1142 and 1142BC Transmitters that contain version 102 software cause the CR123 battery to become discharged within two weeks. This has been corrected in version 103 and a software update is needed to return the transmitters to proper operation. There is no hardware issue.

The version 102 software was used to manufacture 1142 and 1142BC Transmitters beginning in April of 2008. The serial number range for version 102 software is 4009657 to 4012413. Most of the version 102 units were still in inventory at DMP and were not shipped to the field. However, shipments of version 102 started occurring during April as older version 101 units were depleted. This issue exists only in the 1142/1142BC version 102 software and does not affect any other 1100 Series transmitters.

Receiving New Firmware

If you have 1142 or 1142BC transmitters that fall within the stated serial range, please contact DMP Customer Care at 1-800-641-4282 to arrange return of the affected units to receive the software update. A standard RMA number will be assigned that should be indicated on the shipping carton. Or, you can attach a single DMP RMA tag for the entire shipment and indicate the quantity of units being return for the version 103 update. In addition to the software update a new battery will also be supplied when the unit is returned to you.