## Hanwha Wisenet WAVE Integration



## FEATURE UPDATE | AUGUST 2021

# **New Features**

Effective August 10th, 2021, the following products are updated:

Dealer Admin	Version 2.67.0
Virtual Keypad (iOS)	Version 6.39.0
Virtual Keypad (Android)	Version 6.39.0

### App Integration: Hanwha Wisenet WAVE

This third-party integration enables your customers to use Hanwha Wisenet WAVE Video Management Software through the Virtual Keypad app.

Before a customer can connect to their WAVE account in Virtual Keypad, you must enable this integration in Dealer Admin. To enable and connect Wisenet WAVE, complete the following steps.

### Step 1: Enable Hanwha WAVE in Dealer Admin

To enable **Third Party Integrations** in Dealer Admin, technicians must have a role or permission that allows them to edit systems. For more information, refer to the Dealer Admin help articles in <u>Personnel Roles</u>.

- 1. Sign in to Dealer Admin.
- 2. Go to **Customers**.
- 3. Select the system name.
- 4. At the top of **System Information**, press **Edit**.
- 5. In Third Party Integrations, select Hanwha WAVE.
- 6. Press Save.

#### Step 2: Connect to a Hanwha WAVE Account in Virtual Keypad

After the integration is enabled, walk the customer through the following steps to connect their WAVE account:

- 1. Open the Virtual Keypad mobile app.
- 2. Select the system and enter your user code.
- 3. Tap  $\equiv$  Menu and go to **Video**.
- 4. Tap 🗹 Edit, then tap **Connect Hanwha WAVE**.
- 5. Enter your Wisenet WAVE credentials and tap Log In.

Once a Wisenet WAVE account is connected, your customers can manage their Hanwha cameras from the Virtual Keypad app.

# **Obtaining the New Software**

Updates for Virtual Keypad are available for download, free of charge, from the Google Play™ store and the App Store®.