8860 Series 7-Inch Touchscreen Keypads



TECHNICAL UPDATE | MAY 2023

Version 186.1.0.587 Update

Effective May 22nd, 2023, Version 186.1.0.587 (5/22/23) firmware is now available.

Version 186.1.0.587 is supported by XT30/XT50 and XR150/XR550 Series panels with firmware Version 221 or higher.

Features

The following updates and improvements have been added to the 8860 Touchscreen Keypad:

Zone Monitor Alert Update

This update resolves an issue where the zone monitor alert would display the zone number instead of the zone name in the zone monitor alert pop-up screen. This pop-up screen will time out after 2 minutes.

Time Display Update

This update resolves an issue where the keypad would display midnight as 0000 instead of 12:00.

Wi-Fi Password Information Improvement

This update adds an incorrect password alert when a Wi-Fi password is not entered correctly.

Display Improvement

This update features the LED backlight turning off when the display brightness is set to the lowest setting. To have the LED screen display, set your brightness to 1 setting above off.

Zone Name and Z-Wave Device Name Improvements

- This update resolves an issue where Z-Wave Favorite names may not display correctly in the Favorites screen.
- This update resolves an issue where Z-Wave device names may not display correctly in the Lights, Locks, or Thermostat screens.

User Interface and Performance Improvements

This update includes keypad performance updates and user interface improvements.

- This update resolves an issue where the keypad may freeze during the entry delay.
- This update resolves an issue where the highest volume setting is quieter than the second highest volume setting.
- This update resolves an issue where the screen may remain asleep when the Entry Delay or Zone Monitor alerts occur.
- This update resolves an issue where the Exit Delay tone sounds during Entry Delay.
- This update resolves an issue where trying to access the attention list when a fire zone is faulted will bring up the Enter Code screen instead.

Obtaining the New Firmware

Firmware updates are available on Dealer Admin (<u>dealer.securecomwireless.com</u>) and in the **Installer Options** menu on the keypad. Follow the instructions below to update the keypad firmware on Dealer Admin and at the keypad.



Note: This update could take several minutes. If you are updating from Dealer Admin, please refresh the page to verify that the keypad has checked in with its new version number.

Update the Keypad on Dealer Admin

- 1. Ensure that the keypad is connected to the Wi-Fi network before proceeding.
- 2. Navigate to Dealer Admin.
- 3. Select the user and system.
- 4. Next to the keypad name, select **Update**.

Update the Keypad in Installer Options

- 1. Ensure that the keypad is connected to the Wi-Fi network before proceeding.
- 2. Select **Options** from the Carousel menu, then select **Installer Options**.
- 3. Enter **3577** and enter **CMD**. Select **Check for Updates**. Follow the on-screen prompts.