

# FEATURE UPDATE | DECEMBER 2020

## Version 2.29.4 Update

Effective December 22nd, 2020, [VirtualKeypad.com](https://VirtualKeypad.com) is updated to version 2.29.4. The following features are available:

### Admin Profiles

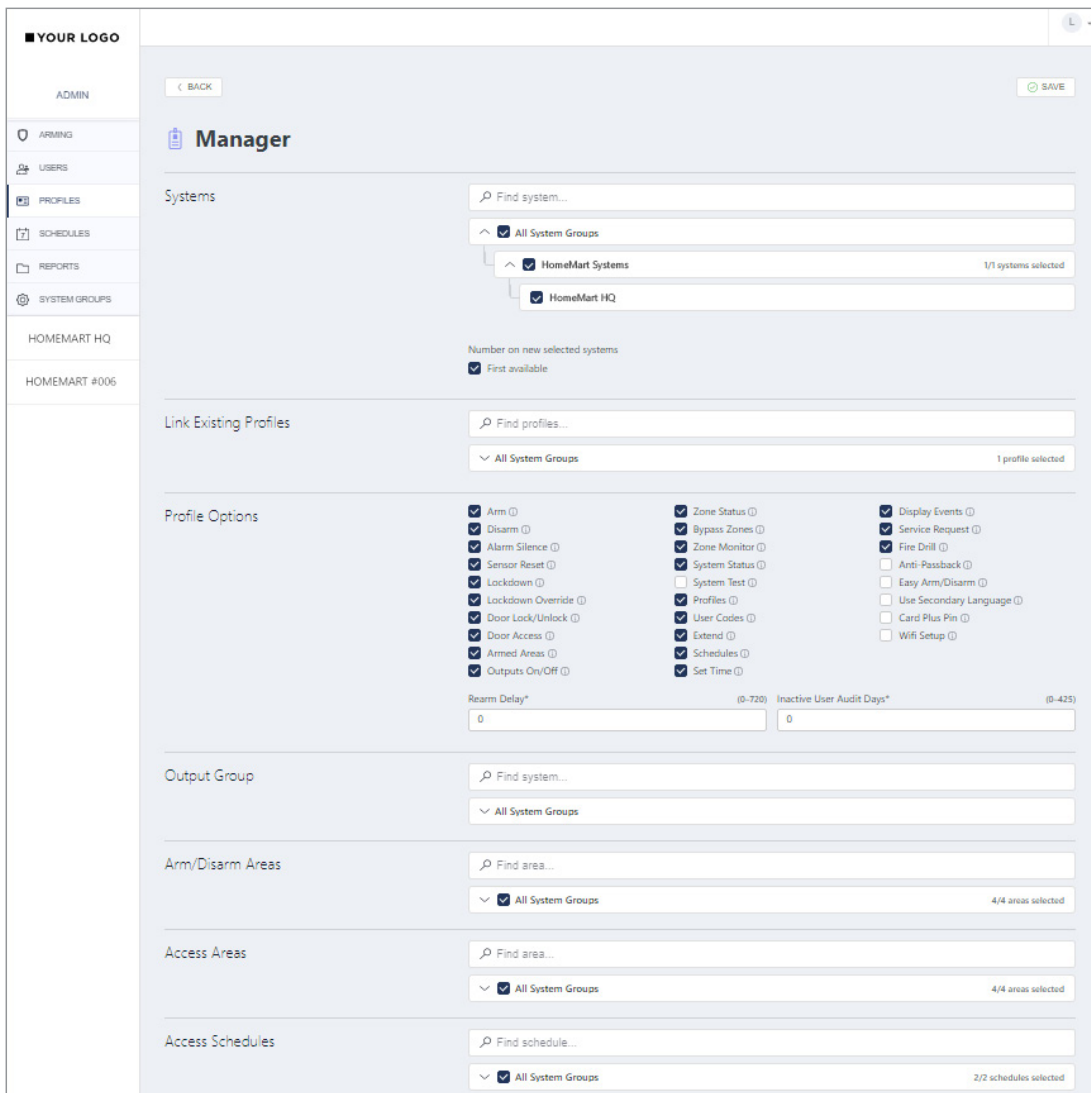
In **Admin**, Virtual Keypad now allows you to manage profiles and users across multiple systems. Admin Profiles can be assigned to multiple users in **Admin**. Assigning an Admin Profile to a user automatically sends that user to all the systems that belong to that Admin Profile.

To allow users to access, edit, and delete Admin Profiles, ensure each App User has **Admin Profiles** selected in Dealer Admin.

To simplify the creation of Admin Profiles, you can arrange systems into groups from Virtual Keypad before starting.

For more information, refer to the following help articles:

- Dealer Admin: [App Users](#)
- VirtualKeypad.com: [Create System Groups](#)
- VirtualKeypad.com: [Create Admin Profiles](#)



The screenshot displays the 'Manager' section in the Virtual Keypad Admin interface. The left sidebar shows navigation options: ADMIN, ARMING, USERS, PROFILES (selected), SCHEDULES, REPORTS, and SYSTEM GROUPS. Below these are system-specific links for HOMEMART HQ and HOMEMART #006. The main content area is titled 'Manager' and includes a 'BACK' button and a 'SAVE' button. It is divided into several sections:

- Systems:** A search bar 'Find system...' and a dropdown menu showing 'All System Groups' (expanded) with 'HomeMart Systems' (1/1 systems selected) and 'HomeMart HQ'.
- Link Existing Profiles:** A search bar 'Find profiles...' and a dropdown menu showing 'All System Groups' (1 profile selected).
- Profile Options:** A grid of checkboxes for various system settings:
  - Arm (checked), Disarm (checked), Alarm Silence (checked), Sensor Reset (checked), Lockdown (checked), Lockdown Override (checked), Door Lock/Unlock (checked), Door Access (checked), Armed Areas (checked), Outputs On/Off (checked).
  - Zone Status (checked), Bypass Zones (checked), Zone Monitor (checked), System Status (checked), Profiles (checked), User Codes (checked), Extend (checked), Schedules (checked), Set Time (checked).
  - Display Events (checked), Service Request (checked), Fire Drill (checked), Anti-Passback (unchecked), Easy Arm/Disarm (unchecked), Use Secondary Language (unchecked), Card Plus Pin (unchecked), Wifi Setup (unchecked).
- Rearm Delay\*:** A numeric input field set to 0, with a range of (0-720).
- Inactive User Audit Days\*:** A numeric input field set to 0, with a range of (0-425).
- Output Group:** A search bar 'Find system...' and a dropdown menu showing 'All System Groups'.
- Arm/Disarm Areas:** A search bar 'Find area...' and a dropdown menu showing 'All System Groups' (4/4 areas selected).
- Access Areas:** A search bar 'Find area...' and a dropdown menu showing 'All System Groups' (4/4 areas selected).
- Access Schedules:** A search bar 'Find schedule...' and a dropdown menu showing 'All System Groups' (2/2 schedules selected).

## User Improvements

Improvements have been made that merge Admin App Users and Users into one interface on the Admin Users page. Depending on your permissions, you can now quickly find any user and view all the systems they're in. You can also add an email, phone number, and note for each user.

■ YOUR LOGO  ADMIN  ARMING USERS PROFILES SCHEDULES REPORTS SYSTEM GROUPS  HOMEMART HQ HOMEMART #006	USERS +			
	Find User...			
	25 Users			
	NAME	STATUS	SYSTEMS	EXTERNAL #
	AMBUSH	✓ Active	HomeMart HQ	—
	BOB KONIG	✓ Active	HomeMart HQ	234701234
	BOB KONIG	✓ Active	HomeMart HQ	234701234
	GABRIELLA TRUJILIO	✓ Active	HomeMart HQ	—
	GABRIELLA TRUJILIO	✓ Active	HomeMart HQ	—
	JORDAN JONES	✓ Active	HomeMart HQ	—
	JORDAN JONES	✓ Active	HomeMart HQ	478901234
	JUANITA VALDEZ	✓ Active	HomeMart HQ	347801234
	LUCILLE CHEN	✓ Active	HomeMart HQ	569001234
	LUCILLE CHEN	✓ Active	HomeMart HQ	569001234
	MALCOLM BUTLER	✓ Active	HomeMart HQ	—
	MALCOLM BUTLER	✓ Active	HomeMart HQ	—
	NANCY MCRAE	✓ Active	HomeMart HQ	123601234
	NANCY MCRAE	✓ Active	HomeMart HQ	123601234
	SOPHIE NAMIR	✓ Active	HomeMart HQ	—
	SOPHIE NAMIR	✓ Active	HomeMart HQ	—
	STAN FARELLI	✓ Active	HomeMart HQ	—

## Requirements

- Admin Profiles require panels with firmware Version 191 and higher.
- These features require that **Store User Codes** is turned on in Dealer Admin for each applicable system. No additional configuration is required.

To enable **Store User Codes** for a system, complete the following steps:

1. Log in to [Dealer Admin](#).
2. Find the customer and select the relevant account number.
3. The **System Information** page opens. Press **Edit**.
4. Turn on **Store User Codes**.
5. Press **Save**.